

What Patients Say About North Oaks Rehabilitation Hospital

North Oaks Rehabilitation Hospital uses patient satisfaction surveys to understand how our performance compares to approximately 200 other inpatient rehabilitation facilities across the USA. We are proud to have earned the following benchmark rankings*:

National Ranking	
Physical Therapist was courteous and respectful	97%
Physical Therapist explained patient's treatment and progress	97%
Occupational Therapist was courteous and respectful	98%
Occupational Therapist explained patient's treatment and progress	98%
Speech Therapist was courteous and respectful	100%
Speech Therapist explained patient's treatment and progress	98%
Nurses were courteous and respectful	95%
Nurses kept you informed	96%
Rehabilitation doctors were courteous and respectful	94%
Care team explained the discharge process (overall)	92%

* Press Ganey Survey Results from January 1 to December 31, 2025



“The staff was so nice, helpful and courteous that I wish I could have brought them home with me! You couldn’t ask for a better group of people.”

“At such a very difficult time, everyone at North Oaks was so kind and helpful. I would recommend North Oaks to anyone who needs their services.”

“I was impressed by the staff, the facility and the attention to details by the facility personnel. The in-depth care exceeded my expectations.”