



Dear Prospective Employee:

We want to thank you for your interest in North Oaks Health System (NOHS).

Before completing an employment application, we want to share with you our commitment to service excellence.

### **Why we are here...**

Our mission is Improving Lives. Every time. Every touch.

### **How we act...**

At NOHS we value vitality, accountability, leadership, understanding and excellence.

### **How we do it...**

We are committed to performance excellence with regards to Quality/Safety, Clinical Outcomes, Strength of Workforce, Financial Performance and Corporate Integrity.

### **Where we are headed...**

The vision of NOHS is to be the region's most trusted partner for exceptional quality, safety and experience.

It is the expectation of all NOHS employees to value Communication, Courtesy, Compassion and Commitment so that we consistently create positive patient and employee experiences. Expectations are listed on the next page.

If after serious consideration, you can support North Oaks Health System's commitment to our mission, vision, values and performance excellence; we encourage you to proceed through the application process.

Sincerely,

Michele Sutton  
President/CEO