



CELEBRATING 65 YEARS *of Community Care*

ANNUAL REPORT FISCAL YEAR 2025





MESSAGE FROM THE CEO

“ This year, North Oaks Health System proudly commemorates 65 years of service to the residents of the Florida Parishes—a milestone that reflects its longevity and steadfast commitment to the health and well-being of our community.

When the ambulance transporting resident Mary Antin and her injured, feverish six-year-old son Bud to the nearest hospital in New Orleans waited in traffic for the Manchac drawbridge to close, the need for a local acute care hospital became apparent. The experience sparked a tremendous community movement that led to the opening of Seventh Ward General Hospital in 1960, laying the foundation of what would become North Oaks Health System.

From a small hospital built on a donated strawberry field, we have evolved into a comprehensive regional health system with a footprint spanning 191 acres. Our health system now features two hospitals, more than 44 medical practices, a radiologic technology school, a dietetic internship and a newly launched, accredited Graduate Medical Education program.

As we reflect on 65 years of progress, we remain focused on the future. We aim to continue building a health system that meets today's needs and anticipates tomorrow's challenges with compassion, excellence and community partnership.

Thank you for your continued support and collaboration. Together, we are shaping a healthier, stronger future for our Florida Parishes neighbors—improving lives, every time, every touch.”

Michele K. Sutton, FACHE
North Oaks Health System
President & CEO



Cyndee E.
Central NORTH OAKS
Access Associate

NORTH OAKS
SHOCK/TRAUMA

NORTH OAKS

Best Place to Work
Ever !!!
≡

55 Years NORTH OAKS



LEADERSHIP

BOARD OF COMMISSIONERS

In fiscal year 2025, seven community leaders served on the North Oaks Health System Board of Commissioners. Appointed by the Tangipahoa Parish Council, these voluntary members meet with North Oaks senior leadership monthly to discuss vision and strategic initiatives.



MARK MOBLEY
Chair



CHRIS BROADWATER, JD
Vice Chair



**TONIA CANALE, BS, RN,
PCMH CCE**



ANN CARRUTH, DNS, RN



JOYCELYN LEE, RPh



AMBER NARRO, PhD



JEFFREY PEGLER

The Council appointed Canale and Pegler to the Board of Commissioners in November 2024, replacing retirees and longtime board members Terry Harper and Ron Orsi.

SENIOR LEADERSHIP

Led by President & CEO Michele K. Sutton, FACHE, North Oaks Health System has 20 senior leaders managing the system's operations. This dedicated team works tirelessly to guide the organization toward achieving the vision established in concert with the Board of Commissioners.



MICHELE K. SUTTON, FACHE
President & CEO



MICHAEL WATKINS
Chief Operating Officer



MARK ANDERSON
Chief Financial Officer



ROBERT PELTIER, MD
Chief Medical Officer



KIRSTEN RINEY, MSN, MHA, BSN
Chief Nursing Officer



JESSICA BENNETT, DBA
Chief Ancillary Officer



JEFF JARREAU, SHRM-SCP, SPHR
Chief Human Resources Officer



JOHN DERENBECKER, JD
Chief Legal / Mission Integration Officer



RAMI NELSON,
DNP, MSN, RN, CPHQ, LSSBB
Chief Quality and Health Equity Officer



MAC BARRIETT
*North Oaks Rehabilitation Hospital
Administrator*



DIANA BARBER, MPH
*Vice President,
Cardiovascular / Oncology
Service Line*



WILLIAM H. BRANSON, MBA
Vice President, Finance



SALETA COSTANZA, MSPH
*Vice President, Primary Care /
Medicine Specialists Service Line*



JHERIE DUCOMBS, MD, FACC
*Vice President, Assistant
Chief Medical Officer*



REAGAN JOHNSON, MS,
L-SLP, CCC-SLP
*Vice President, Orthopedic /
Neurosciences Service Line*



DAWN LENOX, CHC
*Vice President / Compliance and
Privacy Officer*



ROSE MCKELVIE
*Vice President,
Women and Children's
Service Line*



SARAH MITCHELL, MMC, MPT
Vice President, Surgical Service Line



HERBERT ROBINSON III, MD
*Chief Health
Informatics Officer*



GINA SIMONEAUX, MSN, BSN
Vice President, Patient Services

MEDICAL STAFF LEADERSHIP

NORTH OAKS MEDICAL CENTER

Ten area physicians serve on the Medical Executive Committee. Selected by their peers, these medical leaders serve as liaisons between North Oaks Medical Staff and Administration, and the North Oaks Health System Board of Commissioners.



JOHN KRIEG, MD
Chief of Staff



JACQUES PELTIER, MD
Chief of Staff Elect



KATHRYN DORHAUER, MD
Member-at-Large



CASEY STEEN, MD
Member-at-Large



HUGO A. "ROWDY" VALDES, MD
Family Practice Chair



GEORGES TANIOS, MD
Medicine Department Chair



JAIME EDWARDS, MD
*Obstetrics & Gynecology, and
Pediatrics Chair*



DANIEL LINARELLO, MD, FACS
Surgery Department Chair



BRANDON CAMBRE, MD
Emergency Department Chair



BRIGETTE PENNINGTON, CRNA
Advanced Practitioner Appointee

MEDICAL STAFF LEADERSHIP

NORTH OAKS REHABILITATION HOSPITAL

North Oaks Rehabilitation Hospital appoints five area providers to its Medical Executive Committee each year. These committee members serve as liaisons between the hospital's medical staff and its board of managers.



RISHI PATHAK, MD
Chief of Staff



RAINIER BATISTE, DO
Member-at-Large



MANNAN KHAN, MD
Member-at-Large



HUGO A. "ROWDY" VALDES, MD
Member-at-Large



SUSAN ZACHARIA, MD
Member-at-Large





YEAR IN REVIEW

EMPLOYEES

2,999 DEDICATED
TEAM MEMBERS

North Oaks is the second-largest employer in Tangipahoa Parish. In FY25, the health system continued to invest in its workforce and renewed its commitment to remaining a preferred employer in the region. Employees benefit from a collaborative and forward-focused work environment that includes:

- Annual Salary Reviews
- Career Ladders
- Competitive Salaries & Benefits
- Continuing Education Opportunities
- Emerging Leaders Program
- Employee Assistance & Wellness
- Employee Recognition Programs
- GEMBA & Grand Rounds
- Job Shadowing
- Lunch & Learn Educational Seminars
- Shared Governance Opportunities



VOLUNTEERS

189 SELFLESS
VOLUNTEERS

Our volunteers dedicated 9,366 hours to North Oaks Health System, improving the lives of its patients, visitors and community members. This number includes:

- Hospice Volunteers
- Hospital Volunteers
- Junior Volunteers
- Medical Shadowers
- Student Volunteers

9,366 SERVICE
HOURS



PROVIDERS

Our recruitment efforts attracted

60 NEW PROVIDERS

to the North Oaks Medical Staff
for FY25, bringing North Oaks
to a total of 281 skilled physicians
in 39 specialties and
subspecialties of medicine.



Gonzalo Ausqui, MD
Trauma Surgery



Lara Boudreaux, MD
Gastroenterology



Jeffrey Boyne, MD
Anesthesiology



Edward Burkhardt, MD
Neurosurgery



Kayla Burkhardt, MD
Obstetrics & Gynecology



Robert Derenbecker, MD
*Cardiac Electrophysiology
& Cardiology*



Paige Deville, MD
General Surgery



Michael Dzeda, MD
Radiation Oncology



Mary Elizabeth Lago, MD
Neonatology



Young Lee, MD
Neurosurgery



Cole Lewis, MD
Neurosurgery



Anupama Menon, MD
Infectious Diseases



C. Bryan Miller, MD
Primary Care



Brandon Mong, MD
Emergency Medicine



John Morgan, MD
Perinatology



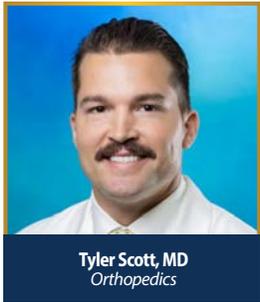
Matthew Nielsen, MD
Urology



Thien Ninh, MD
Physiatry



Aadit Patel, MD
Plastic Surgery



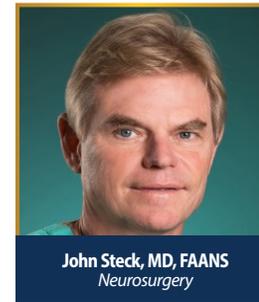
Tyler Scott, MD
Orthopedics



Christina Sharon, MD
Trauma Surgery



Kristin Signater, MD
Pulmonology



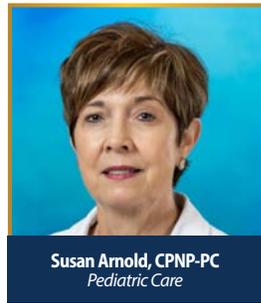
John Steck, MD, FAANS
Neurosurgery



John Wuthrich, DO
*Primary Care & GME Internal
Medicine Residency Program
Director*



Madison Anderson, PA-C
Oncology



Susan Arnold, CPNP-PC
Pediatric Care



Arden Ballard, PA-C
Orthopedics



Ashley P. Bratton, APRN, FNP-C
ENT & Allergy



Kimberly Coney, FNP
Urgent Care



Victoria Dickens, CPNP-PC
Pediatric Care



Kathryn Felder, PA-C
Urgent Care



Dayana Frazer, PA-C
Cardiology



Kim Gatlin, FNP
Urgent Care



Paige Long, PA-C
Trauma Surgery



Jenna Anzalone Morgan, FNP-C
Primary Care



Amy Ryan, FNP
Urgent Care



Kelsey St. Arnaud, FNP
Primary Care



Phillip Swanson, DNP, AG-ACNP-BC
Pulmonology

GME INTERNAL MEDICINE RESIDENCY PROGRAM

North Oaks GME launched its Transitional Year Residency Program at North Oaks Medical Center, appointing Dr. Abir Abdo as Program Director in March 2025. The transitional year residency is a one-year program designed for medical graduates seeking broad clinical training experience before pursuing specialty residency or further training.

The transitional year program matched eight residents from five states and three countries for the 2025 academic year. These transitional year residents gain experience through rotations in key medical specialties such as cardiovascular disease, emergency medicine, general surgery, gerontology, internal medicine and urgent care.

North Oaks GME appointed Dr. John Wuthrich as the Internal Medicine Residency Program Director in November 2024 to lead its curriculum development, resident training and faculty advancement. The internal medicine program also matched its second class of nine residents for the 2025 academic year.

Established in 2024, North Oaks GME supports the health system's long-term strategy to address physician shortages—especially in primary care medicine—and strengthen both healthcare access and outcomes across the Northshore region. The program is accredited by the Accreditation Council for Graduate Medical Education (ACGME) and provides hands-on training at North Oaks facilities under the guidance of experienced physicians.

The residencies supported by North Oaks GME are projected to train approximately 48 residents each year once fully implemented by 2030.



Abir Abdo, MD
*Transitional Year Residency
Program Director*



John Wuthrich, DO
*Internal Medicine Residency
Program Director*





Internal Medicine Class of 2025:

Pictured from left to right: Mark Anderson, *Chief Financial Officer*; George Montanio, DO; Michele K. Sutton, FACHE, *President & CEO*; Shaichi Sen, DO; Erin Simon, DO; Irina Cavdar, MD; Lexina Patel, MD; Nicholas Jameson, DO; Grant Collins, MD; Alwin Thomas, MD; Eric Bayman, MD; and John Wuthrich, DO, *Internal Medicine Residency Program Director*



Transitional Year Class of 2025:

Featured from left to right: Mark Anderson, *Chief Financial Officer*; Michele K. Sutton, FACHE, *President & CEO*; Ming Huo, MD; Reen Varghese, DO; Jumoke Cadmus, DO; Shannon Deckert, DO; Ololade Omole, MD; Navid Hasani, MD; Janson Nguyen, DO; Jacob Seabaugh, DO; Abir Abdo, MD, *Transitional Year Residency Program Director*





**PERFORMANCE
EXCELLENCE**

NATIONALLY RECOGNIZED FOR QUALITY

National accreditations, certifications, rankings and recognitions validate the expertise and care that North Oaks Health System provides patients.



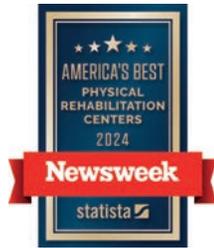
**American Heart Association
American Stroke Association
CERTIFICATION**
Meets standards for
Primary Stroke Center

NORTH OAKS MEDICAL CENTER

- Maintained accreditation by The Joint Commission and has earned its Gold Seal of Approval®
- Certified by The Joint Commission as an Advanced Primary Stroke Center and a recipient of the American Heart Association/American Stroke Association's Heart-Check mark for advanced certification for Primary Stroke Centers
- Maintained initial accreditation as a Sponsoring Institution by the Accreditation Council for Graduate Medical Education
- Recognized by Becker's Hospital Review as one of 150 Top Places to Work in Healthcare
- Recognized by Becker's Hospital Review as one of 100 Great Community Hospitals



Accreditation Council for
Graduate Medical Education



NORTH OAKS REHABILITATION HOSPITAL

- Maintained accreditation by The Joint Commission and has earned its Gold Seal of Approval®
- Has maintained accreditation by the Commission on Accreditation of Rehabilitation Facilities (CARF) since 1995. It is currently reaccredited with no recommendations—an accomplishment achieved by only 3% of facilities surveyed worldwide. North Oaks Rehabilitation Hospital is the only facility within a 30-mile radius accredited by CARF. It also is home to one of 10 CARF-accredited stroke specialty programs in Louisiana
- Recognized by *Newsweek* as one of 300 inpatient rehabilitation facilities out of 1,100 nationwide named to its 2024 list of America's Best Physical Rehabilitation Centers (also ranked in the top 10 for inpatient rehabilitation facilities in Louisiana)



NORTH OAKS CARDIOVASCULAR INSTITUTE

- Accredited by American Association of Cardiovascular and Pulmonary Rehabilitation for Cardiac Rehabilitation and Pulmonary Rehabilitation
- Accredited by Intersocietal Accreditation Commission for Echocardiography Laboratories



NORTH OAKS DEPARTMENT OF LABORATORIES

Certified by the Clinical Laboratory Improvement Amendments and accredited by:

- Association for the Advancement of Blood & Biotherapies
- College of American Pathologists



*The American Diabetes Association
Recognizes this education service as
meeting the National Standards for
Diabetes Self-Management Education.

NORTH OAKS DIABETES EDUCATION PROGRAM

- Recognized by the American Diabetes Association for Quality Self-Management Education*
- *The American Diabetes Association recognizes this education service as meeting the National Standards for Diabetes Self-Management Education



NORTH OAKS DIETETIC INTERNSHIP

- Accredited by the Accreditation Council for Education in Nutrition and Dietetics



NORTH OAKS EDUCATION DEPARTMENT

- Approved by the Louisiana State Nurses Association as a provider of continuing nursing education



NORTH OAKS HOSPICE

- Maintained accreditation by The Joint Commission and has earned its Gold Seal of Approval®



NORTH OAKS INTERNAL MEDICINE RESIDENCY PROGRAM

- Maintained initial accreditation by the Accreditation Council for Graduate Medical Education



NORTH OAKS RADIOLOGY

Accredited by the Intersocietal Accreditation Commission for Vascular Testing at the following locations:

- North Oaks Diagnostic Center
- North Oaks Medical Center
- North Oaks-Livingston Parish Medical Complex
- North Oaks Rehabilitation Hospital
- Accreditation also is held through the American College of Radiology in full-field digital mammography (2D) and digital breast tomosynthesis (3D) mammography. Full-field digital mammography (2D) and digital breast tomosynthesis (3D) mammography are further certified by the Food and Drug Administration



NORTH OAKS SCHOOL OF RADIOLOGIC TECHNOLOGY

- Accredited by the Joint Review Committee on Education in Radiologic Technology



NORTH OAKS SHOCK TRAUMA PROGRAM

- Verified by the American College of Surgeons and designated by the Louisiana Department of Health as a Level II Trauma Center since 2016



NORTH OAKS STROKE PROGRAM

- Received the American Heart Association’s Get With the Guidelines—Stroke™ Gold Plus Quality Achievement Award, which highlights the hospital’s commitment to providing stroke patients with the most appropriate and timely treatments, in alignment with nationally recognized, research-based guidelines—ultimately saving more lives and reducing long-term disabilities
- Received the American Heart Association’s Target: Stroke™ Honor Roll Elite award, which acknowledges hospitals that meet rigorous criteria to reduce the time from patient arrival to thrombolytic treatment to dissolve blood clots for eligible patients
- Received the American Heart Association’s Target: Type 2 Diabetes™ Honor Roll award, which recognizes commitment to providing evidence-based care for stroke patients with Type 2 diabetes, who face higher risks of complications



NORTH OAKS TRANSITIONAL YEAR RESIDENCY PROGRAM

- Maintained initial accreditation by the Accreditation Council for Graduate Medical Education



NORTH OAKS WOMEN & CHILDREN’S SERVICES

- Recognized by *U.S. News & World Report* as “High Performing in Maternity Care”—one of seven in Louisiana and 417 nationwide
- Recognized by *U.S. News & World Report* as a “Maternity Care Access Hospital”—one of 118 nationwide
- Designated by Centers for Medicare & Medicaid Services as a “Birthing Friendly” hospital in acknowledgment of North Oaks Medical Center’s commitment to high-quality maternity care
- Achieved the Louisiana Department of Health and Louisiana Perinatal Quality Collaborative’s highest designation of “Louisiana Birth Ready Plus” for the fifth consecutive year
- North Oaks Women & Children’s Services also is recognized by:
 - Blue Cross and Blue Shield of Louisiana as a Blue Distinction© Center+ for Maternity Care
 - Louisiana Department of Health for achieving the state’s highest breastfeeding quality designation, The Gift
 - March of Dimes and the Louisiana Hospital Association Research and Education Foundation for success in improving birth outcomes



SOUTHEASTERN AND NORTH OAKS BROKE GROUND ON ACADEMIC AND ATHLETIC COMPLEX RENOVATION AND EXPANSION



Pictured, from left, are Dan Voelkel of Voelkel McWilliams Construction, U.L. System Board Vice Chair Brad Stevens, Sen. Bill Wheat, Rep. Kim Coates, Southeastern Athletic Director Jay Artigues, Southeastern President William S. Wainwright, North Oaks Health System President and CEO Michele K. Sutton, FACHE, North Oaks Health System Board of Commissioners Chairman Mark Mobley, Southeastern Football Coach Frank Scelfo, Rep. Nicky Muscarello, Chris Bankston of Gasaway, Gasaway, and Bankston Architects, and Pysse McWilliams of Voelkel McWilliams Construction.





Southeastern Louisiana University and North Oaks Health System broke ground to celebrate a sponsorship agreement that will create the North Oaks Health System Academic and Athletic Complex. The project includes a complete renovation of the existing Dugas Center and a new 25,250-square-foot addition at Strawberry Stadium. The complex will enhance sports medicine, academic and athletic facilities, supporting both student-athlete performance and the university's growing Master of Science in Athletic Training (MSAT) program.



NORTH OAKS EXPANDED URGENT CARE SERVICES WITH ACQUISITION

North Oaks Health System expanded its urgent care services by acquiring two former Lake After Hours clinics in Hammond, now operating as North Oaks Urgent Care. These new locations offer extended hours and trusted care, aligning with North Oaks' commitment to accessible, high-quality healthcare. All four North Oaks Urgent Care locations are now open daily, providing convenient care for patients across Tangipahoa and Livingston parishes.



42205 VETERANS AVE



14158 W. UNIVERSITY AVE

NORTH OAKS RECOGNIZED BY *BECKER'S HOSPITAL REVIEW* AS A TOP PLACE TO WORK IN HEALTHCARE



North Oaks Health System has been named one of the “Top 150 Places to Work in Healthcare” for 2025 by *Becker's Hospital Review*, making it one of only five healthcare organizations in Louisiana to receive this national recognition. The award highlights North Oaks’ strong commitment to employee engagement, professional growth and a supportive workplace culture.



JEFF JARREAU, SHRM-SCP, SPHR, NAMED TO BECKER'S HOSPITAL REVIEW'S LIST OF "CHIEF HUMAN RESOURCES OFFICERS TO KNOW"



Chief Human Resources Officer Jeff Jarreau, SHRM-SCP, SPHR, was named to *Becker's Hospital Review's* 2025 list of "Chief Human Resources Officers and Chief People Officers to Know." This national recognition highlights his leadership in building a strong, inclusive workplace culture and driving workforce innovation. With more than 30 years at North Oaks and a background in nursing, Jarreau has led efforts that resulted in record-high employee engagement and retention well above national healthcare averages.



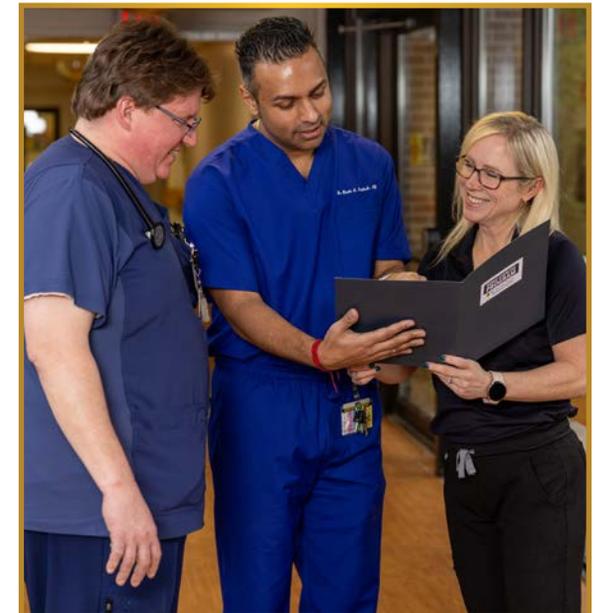
“FEEDING OUR OWN” FOOD PANTRY: SHOWCASING COMMUNITY CARE

During Louisiana Hospital Day hosted at the Louisiana State Capitol, North Oaks Health System was recognized for launching its “Feeding Our Own” initiative—the first hospital-based, non-perishable food pantry in Louisiana. Led by Chief Quality and Health Equity Officer Rami Nelson and Coordinator Tina Gunaldo, the program supports inpatients, outpatients and employees facing food insecurity through community partnerships and grant funding.



NORTH OAKS REHABILITATION HOSPITAL EARNED TOP-LEVEL CARF ACCREDITATION AND NATION'S BEST NEWSWEEK RANKING

North Oaks Rehabilitation Hospital earned national recognition for excellence in patient care and rehabilitation services twice in one year. The facility received top-tier accreditation from the Commission on Accreditation of Rehabilitation Facilities (CARF) with no recommendations for improvement for the second consecutive time—an honor achieved by fewer than 3% of facilities nationwide—and was named in *Newsweek* as one of America's Best Physical Rehabilitation Centers for 2024, ranking in the top 10 in Louisiana.



MICHELE K. SUTTON, FACHE, INSTALLED AS ACHE CHAIR

Michele K. Sutton, FACHE, President and CEO of North Oaks Health System, was installed as Chair of the American College of Healthcare Executive's (ACHE) Board of Governors in March of 2025. Sutton is board-certified in healthcare management and has held several key leadership roles within the organization. She was a member of the Board of Governors (2020-2023) and served as ACHE Regent for Louisiana (2015-2018). The American College of Healthcare Executives is the largest professional society for healthcare leaders with more than 51,000 members worldwide. ACHE's mission is to advance health and healthcare leadership excellence.



NORTH OAKS WON GHX SUPPLY CHAINS OF DISTINCTION AWARD

North Oaks Health System earned the prestigious Supply Chains of Distinction Award from Global Healthcare Exchange (GHX), recognizing the system's excellence in supply chain management, innovation and adaptability. The North Oaks supply chain team was formally recognized at the 2025 GHX Summit in Atlanta. This national honor highlights North Oaks' leadership in integrating automation and data-driven solutions to improve operational efficiency.



DR. DANIEL LINARELLO RECOGNIZED AS LOUISIANA'S FAVORITE DOCTOR



North Oaks Health System General Surgeon and Physician of the Year, Daniel A. Linarello, MD, FACS, was named Louisiana's Favorite Doctor for 2025 by the Louisiana Hospital Association (LHA) Trust Funds. This statewide honor, created to celebrate exceptional physicians, was awarded based on nearly 200 heartfelt nominations from patients and healthcare staff praising Dr. Linarello's compassion, skill and dedication over his 23-year career.



Congratulations

DR. DANIEL LINARELLO

*honored by the
Louisiana Hospital
Association Trust Funds as*

**LOUISIANA'S
FAVORITE DOCTOR**

U.S. NEWS & WORLD REPORT RECOGNIZED NORTH OAKS AS BEST HOSPITAL FOR MATERNITY CARE



U.S. News & World Report recognized North Oaks Medical Center as “High Performing in Maternity Care” and a “Maternity Care Access Hospital” for 2025—placing it among the top maternity hospitals nationwide and one of only seven in Louisiana to earn the high performing designation. These honors reflect the hospital’s commitment to safe, high-quality and accessible care for mothers and newborns, especially in communities at risk of becoming maternity care deserts.



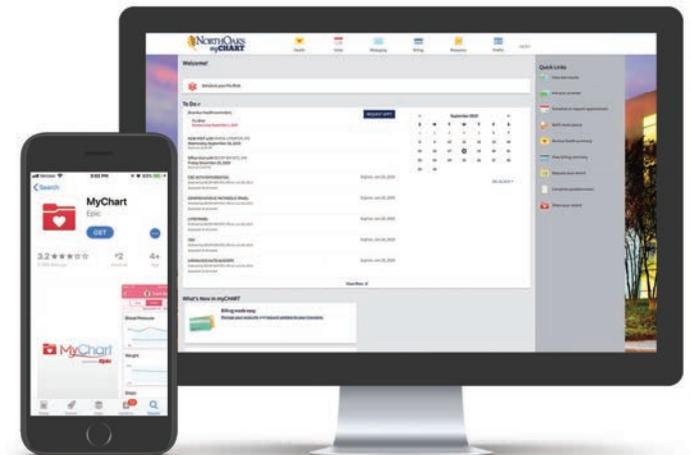
NORTH OAKS PARTNERED WITH SOUTHEASTERN TO OFFER WORK-STUDY AND INTERNSHIP OPPORTUNITIES FOR GRADUATE ATHLETIC TRAINING STUDENTS



North Oaks Health System partnered with Southeastern Louisiana University's Department of Kinesiology and Health Studies to support recruitment for the university's nationally accredited Master of Science in Athletic Training (MSAT) program. Through this collaboration, North Oaks offers clinical learning sites, internships and work-study opportunities for aspiring athletic trainers, helping meet the growing demand for professionals in this fast-expanding healthcare field. The partnership strengthens both organizations' commitment to community health and workforce development.

NORTH OAKS HEALTH SYSTEM ACQUIRED NORTH OAKS PEDIATRIC CLINICS

North Oaks Health System acquired North Oaks Pediatric Clinics, strengthening a 46-year partnership and ensuring continued high-quality care for Northshore families. Leaders from both groups emphasized that the transition maintains continuity for patients, with familiar providers, accepted insurance plans and clinic locations remaining unchanged. North Oaks Pediatric Clinics also adopted North Oaks myCHART, enhancing care coordination and giving parents easier access to their children's medical information.



NORTH OAKS SCHOOL OF RADIOLOGIC TECHNOLOGY RECOGNIZED BY LSRT

North Oaks School of Radiologic Technology earned multiple honors at the 66th annual Louisiana Society of Radiologic Technologists (LSRT) meeting in Shreveport. Program Director Heather Koepp was named LSRT president, and North Oaks Diagnostic Center received the 2024 Facility Recognition Award for the second year in a row.

Students also excelled—Brennen Gaudet was named Student of the Year, and Kamryn Michel received the Joe Schwartz Memorial Scholarship. North Oaks students also swept the scientific essay competition, won the social media takeover contest, tied for second place in the T-shirt competition and participated in leadership development programs.

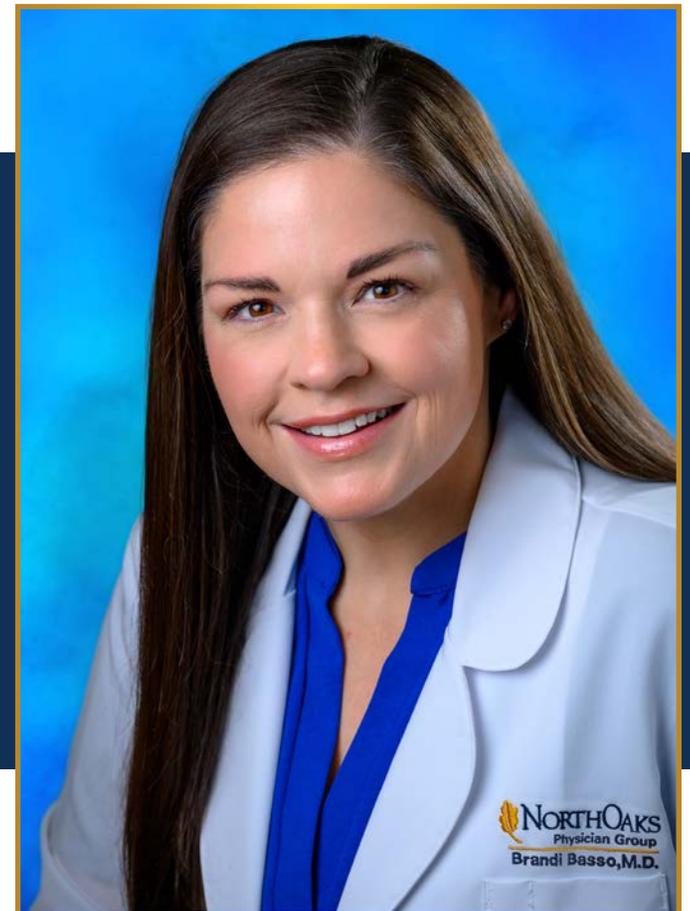


DR. BRANDI BASSO HONORED AS *BATON ROUGE PARENTS* MAGAZINE'S FAVORITE FAMILY PHYSICIAN

Dr. Brandi Basso of North Oaks Primary Care in Livingston was named Favorite Family Physician for 2024 by *Baton Rouge Parents Magazine*. This award honors healthcare professionals who provide outstanding care, build strong relationships with families and contribute meaningfully to community health. Dr. Basso, a family medicine physician serving Livingston Parish for over a decade, was selected through votes from patients, readers and peers.

“ I am deeply honored to receive this award. My passion has always been supporting families on their health journeys, and this recognition reflects the value of building lasting relationships with patients. ”

–Dr. Brandi Basso



MICHELE K. SUTTON, FACHE, ANNOUNCED AS CHAIR-ELECT OF THE LOUISIANA HOSPITAL ASSOCIATION 2024-2025 BOARD OF TRUSTEES



President & CEO Michele K. Sutton, FACHE, was named Chair-Elect of the Louisiana Hospital Association (LHA) Board of Trustees for 2024-2025. This marks the beginning of a three-year leadership term, during which she will serve as Chair and then Immediate Past Chair. Sutton brings a long history of service to the LHA, including roles on the LHA Trust Funds Board and as past chair of HOSPPAC. The appointment reflects her deep commitment to advocacy, advancing healthcare leadership, workforce development and community well-being across the state.



NEW ORLEANS CITYBUSINESS SELECTED MICHELE K. SUTTON, FACHE, AS A WOMAN OF THE YEAR 2024

President & CEO Michele K. Sutton was named an honoree for the 2024 class of *New Orleans CityBusiness* Women of the Year. The publication's annual Women of the Year list recognizes women from the area whose business successes and contributions to the community have made them movers and shakers in the region. Sutton was recognized for her leadership and involvement in changing the landscape of healthcare in the region and state.



NORTH OAKS TEAM MEMBERS AND DEPARTMENTS RECOGNIZED BY *NEW ORLEANS CITYBUSINESS* 2024 READER RANKINGS OFFICIAL BUSINESS CHOICE AWARDS



New Orleans CityBusiness readers named North Oaks Health System and its affiliated services top performers across multiple healthcare categories in the publication's 2024 Reader Rankings Official Business Choice Awards.

North Oaks Medical Center earned the title of **Best Acute Care Hospital**, while **North Oaks School of Radiologic Technology** was recognized as **Best Two-Year College**. Several specialty clinics and services also received top honors, including **North Oaks ENT & Allergy Clinic**, **North Oaks Cardiology**, **North Oaks Diagnostic Center** and **North Oaks Rehabilitation Services**. The **North Oaks Emergency Department** and the overall **North Oaks Health System** were also named top winners in their respective categories.

These recognitions reflect the votes of over 4,400 professionals across the New Orleans area, with more than 20,000 votes cast. The publication's annual survey highlights organizations that excel in service quality, innovation, and community impact.

CLINIC BUILDING 3 CONSTRUCTION MARKED NORTH OAKS GROWTH



Construction continued on the approximately \$50 million North Oaks Clinic Building 3, a five-story, 95,809-square-foot facility designed to expand access to specialty care and support future healthcare services growth. Upon completion, the building will house 12 clinics with 115 exam rooms, 47 offices and 13 nurses' stations. It will also feature a coffee shop and covered walkways connecting it to other North Oaks facilities, improving convenience and comfort for patients and staff. The expansion reflects North Oaks' commitment to meeting regional healthcare needs and enhancing patient access to high-quality care.

12 CLINICS

115 EXAM ROOMS

47 OFFICES

13 NURSES' STATIONS



NORTH OAKS MEDICAL CENTER LABORATORY AWARDED ACCREDITATION

North Oaks Medical Center Laboratory has earned accreditation from the College of American Pathologists (CAP) following a successful on-site inspection. This recognition places the lab among more than 8,000 CAP-accredited facilities worldwide and highlights its commitment to high standards in staff qualifications, equipment, safety and quality control. CAP accreditation is known for its rigorous criteria, helping ensure excellence in laboratory operations and patient care.



NORTH OAKS RENEWED AS ANTIMICROBIAL STEWARDSHIP CENTER OF EXCELLENCE



North Oaks Medical Center was renewed as an Antimicrobial Stewardship Center of Excellence by the Infectious Diseases Society of America. This national recognition highlights the health system's commitment to using antibiotics responsibly to improve patient care and combat antibiotic resistance. Patients benefit from more targeted treatments, reduced risk of resistance and better overall health outcomes—making this achievement a meaningful step toward a safer, healthier community.

DR. DANIEL LINARELLO AND MARC E. PITRE, PA HONORED FOR EXCELLENCE IN PATIENT CARE AND LEADERSHIP

North Oaks recognized General Surgeon Dr. Daniel A. Linarello and Physician Assistant Marc E. Pitre, PA-C, as 2024 Providers of the Year. The Medical Executive Committee awards these honors each year based on nominations from employees, volunteers and fellow providers.

Dr. Linarello, known for his leadership and innovation in surgical care, has been a North Oaks medical staff member since 2002. As chair of the Surgical Service Executive Committee, he has championed minimally invasive robotic surgery and played a key role in establishing the North Oaks Wound Care Center. His leadership also extends to the Medical Executive Committee, where he serves as chair of the Surgery Department, as well as the Colon Awareness Committee, the Breast Care Program and the hospital's tumor boards.

Pitre joined North Oaks in 2012 and currently works alongside Orthopedic Surgeon and Spine Specialist Matthew Lafleur, MD, at the North Oaks Orthopedic Specialty Center in Hammond. Known for his attentiveness and empathetic care, Pitre fosters trust with patients and supports his team by improving workflows, reducing wait times and enhancing patient education. His colleagues describe him as a dependable, committed professional who embodies North Oaks' core values.

Both honorees exemplify excellence in clinical care, leadership and community engagement. Their contributions continue to elevate the quality of care at North Oaks, reflecting our health system's mission to improving lives, every time, every touch.





MORE THAN A HOSPITAL
A PART OF
YOUR LIFE

YOUR HEALTH IS OUR
GREATEST LEGACY

CELEBRATING
Caring for
65 Years | NORTH OAKS



COMMUNITY REINVESTMENT

TRAUMA SYMPOSIUM: PREPARED FOR THE UNEXPECTED

The North Oaks Shock Trauma Center, North Oaks Foundation and Southeastern Louisiana University's School of Nursing co-sponsored the seventh annual Trauma Symposium Prepared for the Unexpected on November 8, 2024, for physicians, nurses, allied health professionals, healthcare professionals and nursing students—all of whom play a vital role in trauma care.

The event, held on SLU's campus, was attended by approximately 115 people and offered Continuing Education credits to qualified attendees.



The symposium featured nine trauma-specific topic speakers and one victim impact speaker:

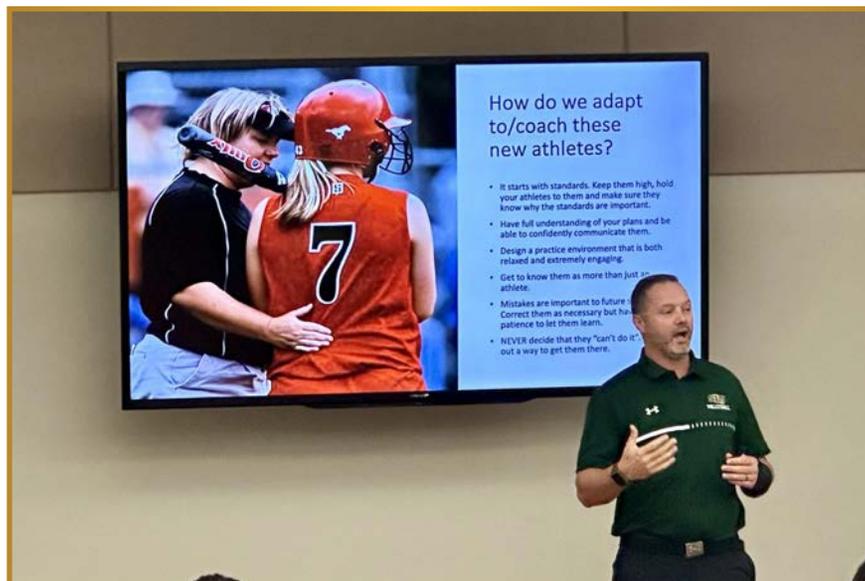
- **Clinton Blades**
Acadian Ambulance Paramedic Field Supervisor
- **Brandon Cambre, MD**
Emergency Services Medical Director
North Oaks Medical Center
- **Marquinn Duke, MD**
Trauma Medical Director
North Oaks Level II Shock Trauma
- **Michael Fahr, MD, FACS**
Trauma Surgeon
North Oaks Level II Shock Trauma
- **Daniel Folks**
Fire Chief
City of Hammond
- **Jodi Gennusa, MSN, RN**
Trauma Program Manager
North Oaks Level II Shock Trauma
- **Michael Gordy**
Director of Security
North Oaks Health System
- **Jamie LaBranche, RN**
Flight Nurse and Paramedic
Acadian Air Med 6
- **Ashley Simmons, RN, BSN**
Trauma Program Outreach Nurse
North Oaks Shock Trauma
- **Michael Sutherland, MD, FACS**
Trauma Medical Director
Louisiana Emergency Response Network



COACHES SEMINAR: RECORD TURNOUT REFLECTS GROWING IMPACT

The annual North Oaks Sports Medicine Coaches Seminar reached a new milestone in 2024, welcoming a record-breaking 172 coaches from Tangipahoa and Livingston parishes. Attendees gained valuable insights on key topics such as sports nutrition, concussion protocols, in-season training strategies and safety policies.

Jeremy White, Head Coach of Volleyball at Southeastern Louisiana University, delivered an inspiring keynote focused on coaching today's athletes and fostering strong team culture. The event reflected North Oaks' ongoing commitment to supporting local athletic programs and promoting safe, effective coaching practices.



DIABETES SYMPOSIUM: ADVANCING PATIENT CARE THROUGH EDUCATION AND COLLABORATION

North Oaks Endocrinology hosted its third annual Diabetes Symposium on September 16, 2024, drawing a full audience of healthcare professionals and industry partners eager to explore the latest developments in diabetes care. Highlights included presentations by Endocrinologist Dr. Corey Majors on “SGLT-2 Inhibitors” and Haley Lanter, MS, RDN, LDN, CDCES, on “Dawn Phenomenon & Somogyi Effect.” The event concluded with a panel discussion and Q&A session featuring Dr. Majors, Haley Lanter, and Allison Wetzel, PT, WCC, offering valuable insights and collaborative dialogue.



SUPPORTING THE AMERICAN HEART ASSOCIATION, ONE STEP AT A TIME

Approximately 20 North Oaks Health System members came together at the Covington Trailhead on Saturday, May 10, 2025, to participate in the 2025 Northshore Heart Walk, which supports the American Heart Association (AHA). Diana Barber, MPH, vice president of North Oaks' cardiovascular/oncology service line, served on the 2025 Northshore Heart Walk's executive committee.



**North Oaks employees also sold
145 event shirts, donating
\$1,120 to the AHA.**

*North Oaks' team participation and donation
highlighted our health system's ongoing
commitment to community wellness.*

NORTH OAKS FOUNDATION EMPLOYEE GIVING CAMPAIGN: A MILESTONE YEAR FOR EMPLOYEE AND PROVIDER GIVING

The North Oaks Foundation’s 2024 Employee Giving Campaign saw outstanding participation, with 780 employees contributing—surpassing last year’s goal. Together, employees and providers raised over \$150,000, marking a nearly \$30,000 increase from the previous year. Twenty-five physicians contributed \$28,030, almost doubling their 2023 total.

“Our employees and providers consistently and generously support our Foundation from one year to the next,” Foundation Director Staci Arceneaux commented.

Funds from the campaign supported key initiatives at North Oaks this year, including financial assistance for 26 employees, the launch of the “Feeding Our Own” Food Pantry and the stocking of the WOW Room with comfort items for patients.



“ Together, we are affecting positive change in the lives of our employees and patients, and I could not be prouder of our team. ”

–Staci Arceneaux
Foundation Director

\$150,305
EMPLOYEE DONATIONS

NORTH OAKS
· FOUNDATION ·

BUILDING A HEALTHIER NORTHSHORE

In Fiscal Year 2025, as North Oaks celebrated 65 years of care, the health system strengthened its legacy by forging partnerships with nearly 100 civic, business and service organizations. These collaborations built on decades of dedication to the community, laying the groundwork for a healthier, more connected Northshore. The health system team delivered first aid at local fairs, promoted wellness initiatives and supported economic growth—continuing a well-rooted tradition of improving lives, every time, every touch.

PARTNERSHIPS VALUED AT
\$2,693,885



Partnerships include, but are not limited, to:

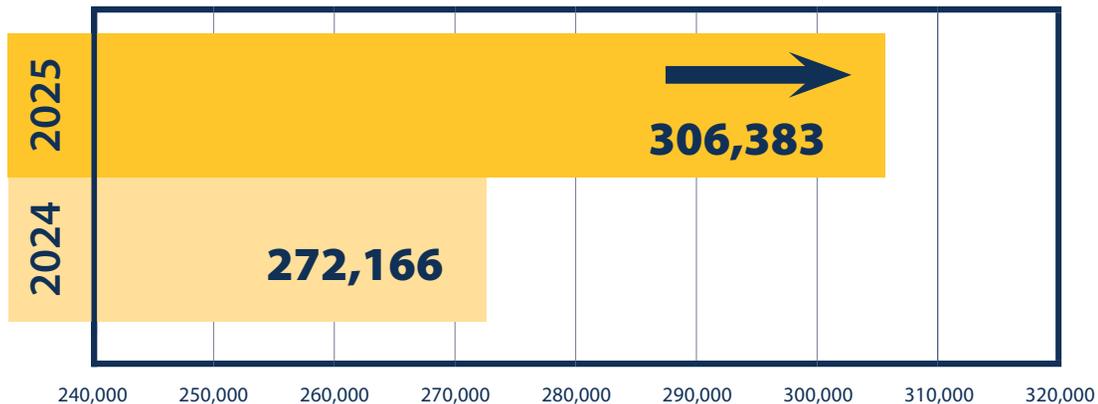
- American Case Management Association
- Association for Professionals in Infection Control and Epidemiology Greater New Orleans Chapter
- Bayou Woodturners
- Brain Injury Association of Louisiana
- Capital Area Agency on Aging
- Central Tangi Soccer League
- Chambers of Commerce: Amite, Livingston, Tangipahoa
- Charlie Landry Memorial Scholarship
- City of Hammond
- City of Hammond Recreation Department
- City of Ponchatoula
- Courtney Christian School
- Crime Stoppers of Tangipahoa
- Fairs and Festivals: Holy Ghost Parish Fair, Independence Sicilian Heritage Festival, Italian Festival, Krewe of Erin Celtic Festival, Ponchatoula Strawberry Festival, St. Joseph Spring Fair
- FeLions
- First Baptist Church of Ponchatoula
- First True Love World Outreach Ministries
- Florida Parishes Human Services Authority
- Fountains of Praise Ministry
- Hammond Area Recreation Department #1: Chappapeela Sports Park, C.P. Mitchell Memorial Park
- Hammond BBQ
- Hammond Downtown Development District
- Hammond Eastside Elementary Magnet
- Hammond High Magnet School
- Hammond Northshore Airshow Foundation
- Hammond-Northshore Jack & Jill of America Chapter
- Hammond Police Department
- Hammond Regional Arts Center
- Hogs for the Cause
- Hope in Salvation COGIC
- Independence Leadership Academy
- Independence Summer Baseball
- Independence Tiger Touchdown Club
- Independence Volunteer Fire Department
- Kiwanis Clubs: Amite, Hammond, Ponchatoula
- Krewe da Cha Chas
- Leadership Livingston
- Leadership Tangipahoa
- Leonard Chapel AME Church in Independence
- Lion Athletics Association
- Livingston Chamber Foundation
- Livingston Economic Development Council
- Livingston Parish Children's Choirs
- Livingston Parish Public School System
- Louisiana Athletic Trainers Association Foundation
- Louisiana Children's Discovery Center
- Louisiana Emergency Nurses Association
- Louisiana Hospital Association
- Louisiana United Methodist Children & Family Services
- National Alliance on Mental Illness
- North Tangi Alumnae Chapter of Delta Sigma Theta
- Northshore Advanced Cardiovascular Therapeutics
- Northshore College Enhancement Foundation
- Northshore District Nurses Association
- Oak Forest Academy
- OPTIONS
- Pilot Club of Denham Springs
- Ponchatoula Area Recreation District #1
- Restoration House
- Richard Murphy Hospice Foundation
- Rotary Clubs: Hammond, Kentwood, Ponchatoula, Sunrisers
- Sisters Serving Sisters
- Southeastern Louisiana University
 - Roomie's Pride Pantry
 - Southeastern Alumni Association
 - Southeastern Channel
 - Southeastern College of Business
 - Southeastern College of Nursing and Health Sciences
 - Southeastern Department of Music and Performing Arts
 - Southeastern Foundation
 - Southeastern Louisiana University Golden Pride
 - Southeastern Louisiana University Women in Business Student Organization
- South Tangi Youth Soccer Association
- Special Olympics Louisiana
- Strawberry Castle Preschool
- Tangipahoa African American Heritage Museum and Veterans Archives
- Tangipahoa Parish Clerk of Court
- Tangipahoa Parish Public School System
- Tangipahoa Professional Women's Organization
- Tangipahoa Public Libraries
- TARC
- The AGAPE Project
- TRIAD / Seniors and Law Enforcement Together
- True Faith Outreach Ministries
- Twin Steeples Creative Arts Center
- Vennie L. Burton Operation of Blessings Outreach



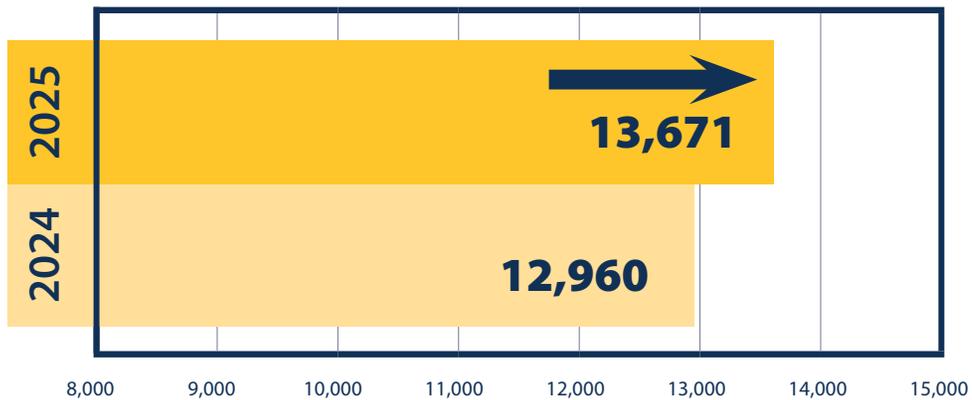


FINANCIALS

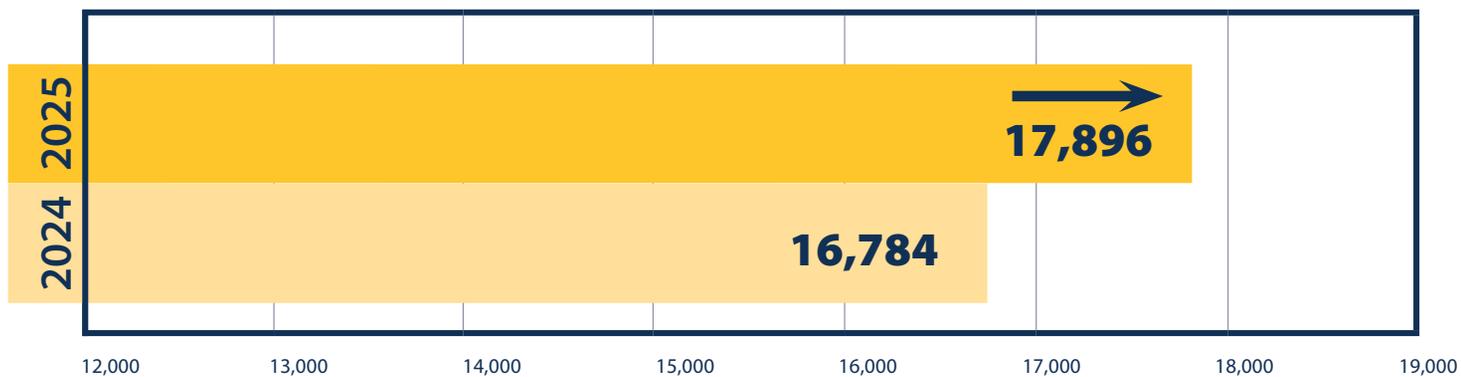
PHYSICIAN GROUP VISITS



SURGERIES

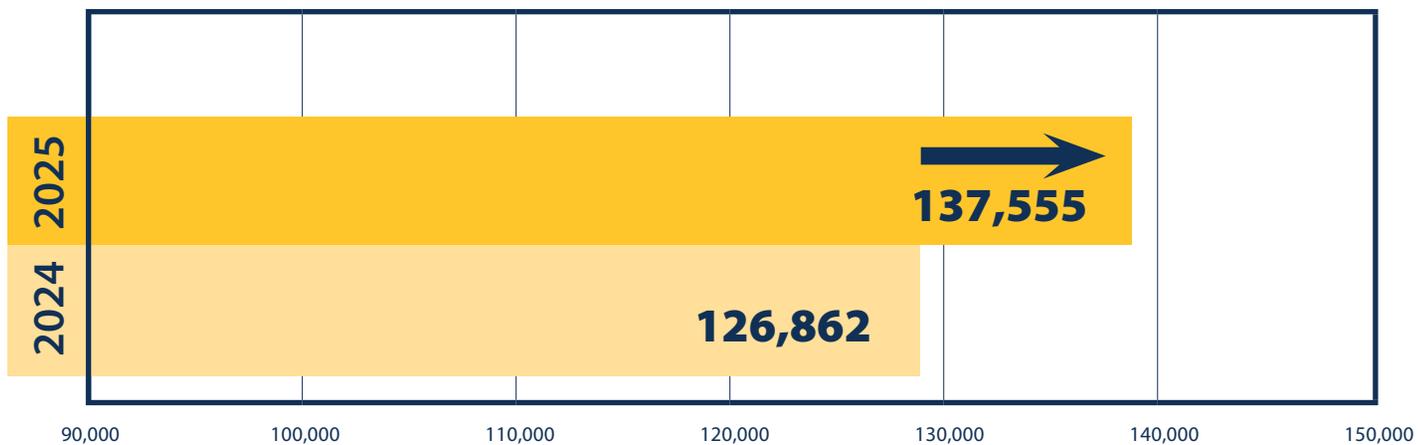


ADMISSIONS



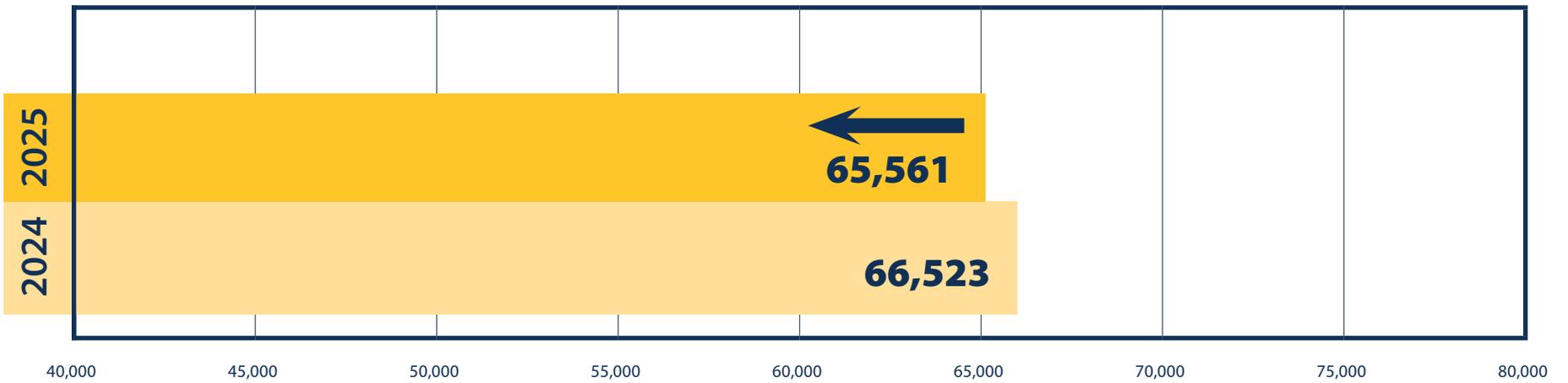
OUTPATIENT REGISTRATIONS

(Including Cardiology, Diagnostic Radiology, Infusion Therapy, Laboratory and Rehabilitation)



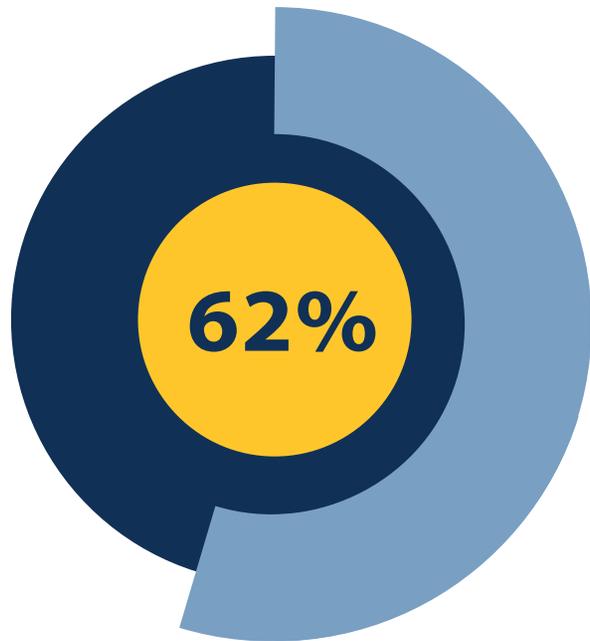
EMERGENCY DEPARTMENT VISITS

(Includes Left Without Treatment)



TOTAL EXPENSES:

\$485,617,146



TOTAL LABOR

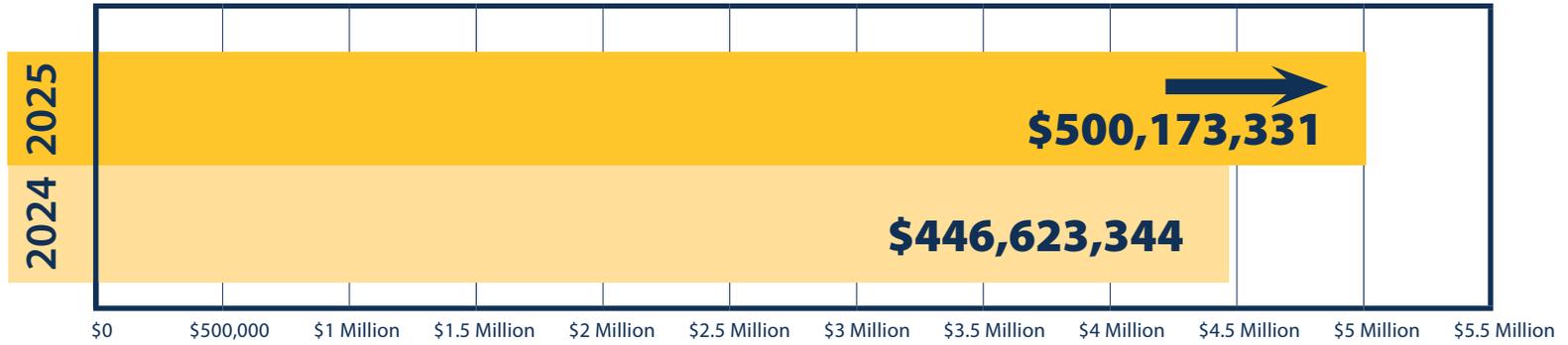


SUPPLIES

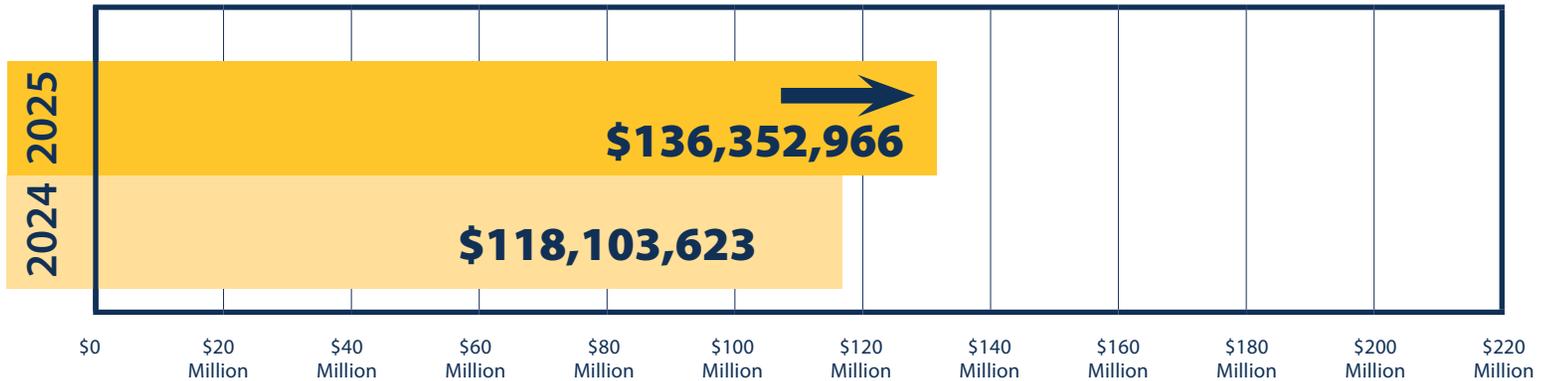


ALL OTHER

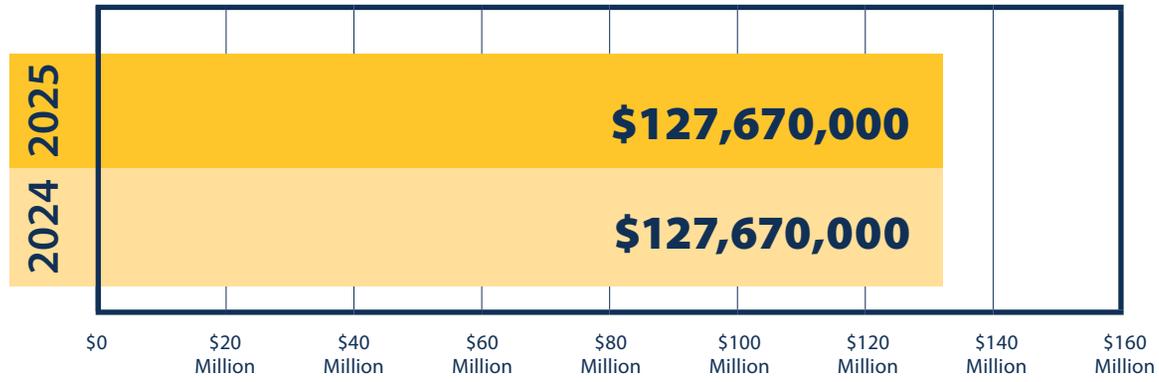
NET REVENUE



OTHER REVENUES



LONG-TERM DEBT



ECONOMIC IMPACT

Named one of the largest employers in Tangipahoa Parish by the Tangipahoa Economic Development Foundation, North Oaks is a major economic engine for our region.

INCOME	\$500,173,331
DIRECT SPENDING & CAPITAL	\$481,628,649
INDIRECT SPENDING	\$43,346,578
INDUCED IMPACT	\$2,231,999,252
TOTAL ECONOMIC IMPACT	\$3,257,147,810

Reinvestment of excess revenue, combined with buying power of our work force, has an economic impact of approximately \$3.2 Billion to our region's local economy.





YOUR HEALTH IS OUR
GREATEST LEGACY
65 Years NORTH OAKS

We are
Family!
65 Years NORTH OAKS

LOVE MY
WORK FAMILY!

CELEBRATING 65 YEARS
Caring for You!
65 Years | NORTH OAKS

North Oaks Health System
complies with applicable
federal civil rights laws and
does not discriminate on the basis
of race, color, national origin,
age, disability or sex.

Language assistance services are
available to you free of charge.
Call 1-985-230-1346 (TTY: 7-1-1).

ATENCIÓN: Si habla español, tiene a su
disposición servicios gratuitos
de asistencia lingüística.
Llame al 1-985-230-1346
(TTY: 7-1-1).

ATTENTION : Si vous parlez français,
des services d'aide linguistique vous
sont proposés gratuitement.
Appelez le 1-985-230-1346
(ATS : 7-1-1).





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northoaks.org