

What Patients Say About North Oaks Rehabilitation Hospital



North Oaks Rehabilitation Hospital uses patient satisfaction surveys to understand how our performance compares to 241 other inpatient rehabilitation facilities across the USA. We are proud to have earned the following benchmark rankings*:

National Ranking

“At such a very difficult time, everyone at North Oaks was so kind and helpful. I would recommend North Oaks to anyone who needs their services.”

• Nurses were courteous and respectful	97%
• Speech Therapist was courteous and respectful	98%
• Speech Therapist explained patient’s treatment and progress	98%
• Physical Therapist was courteous and respectful	97%
• Physical Therapist explained patient’s treatment and progress	97%
• Occupational Therapist was courteous and respectful	96%
• Occupational Therapist explained patient’s treatment and progress	96%
• Staff worked together to care for the patient	95%
• Overall rating of care	97%
• Likelihood of recommending	96%

“The staff was so nice, helpful and courteous that I wish I could have brought them home with me! You couldn’t ask for a better group of people.”

“I was impressed by the staff, the facility and the attention to details by the facility personnel. The in-depth care exceeded my expectations.”

*Press Ganey Survey Results from January 1 to December 31, 2023