Coverage for: Individual + Family | Plan Type: PPO



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>www.umr.com</u> or by calling 1-800-207-3172. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.umr.com</u> or call 1-800-207-3172 to request a copy.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$250 person / \$750 family Tier 1 & Tier 2 \$3,000 person / \$9,000 family Tier 3 \$5,000 person / \$15,000 family Tier 4	Generally, you must pay all the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$2,500 person / \$5,000 family Tier 1 & Tier 2 \$8,000 person / \$16,000 family Tier 3 Unlimited person / Unlimited family Tier 4	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit?</u>	Penalties, <u>premiums</u> , <u>balance billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.umr.com or call 1-800-207-3172 for a list of network providers .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a referral to see a specialist?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common	Services You May		What You Will Pay				
Medical Event	Need	Tier 1	Tier 2	Tier 3	Tier 4	& Other Important Information	
	Primary care visit to treat an injury or illness	\$10 Copay per visit; Deductible Waived	\$25 Copay per visit; Deductible Waived	\$40 Copay per visit; Deductible Waived	70% Coinsurance	None	
If you visit a health care provider's	Specialist visit	\$20 Copay per visit; Deductible Waived	\$35 Copay per visit; Deductible Waived	\$70 Copay per visit; Deductible Waived	70% Coinsurance	None	
office or clinic Preventive care/screening/ immunization	care/screening/	No charge; Deductible Waived	No charge; Deductible Waived	No charge; Deductible Waived	70% Coinsurance	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	No charge office setting; \$10 Copay per test; Deductible Waived labs; 10% Coinsurance Independent labs & x-rays outpatient setting	No charge office setting; 10% Coinsurance outpatient setting	30% Coinsurance O/P Setting	70% Coinsurance O/P Setting	None	
test	Imaging (CT scans, MRIs)	No charge office setting; 10% Coinsurance outpatient setting	No charge office setting; 20% Coinsurance outpatient setting	30% Coinsurance	70% Coinsurance	Preauthorization is required. If you don't get preauthorization, benefits could be reduced by 50% of the total cost of the service.	

Common Services You May			Limitations, Exceptions,			
Medical Event	Need	Tier 1	Tier 2	Tier 3	Tier 4	& Other Important Information
If you have a test	PET scans	10% Coinsurance	10% Coinsurance after Tier 1 ded.	10% Coinsurance after Tier 1 ded.	70% Coinsurance	Preauthorization is required. If you don't get preauthorization, benefits could be reduced by 50% of the total cost of the service.
	Generic drugs (Tier 1)	\$7.50 copay (1-30 day supply) \$15 copay (31-90 day supply)	\$20 copay (Retail 1- 30 day supply) \$15 copay (Mail Order 31-90 day supply)	Not covered	Not covered	-30 day supply (retail) -90 day supply for 2x copay only available at North Oaks & ESI Mail Order
If you need drugs to treat your illness or condition.	Preferred brand drugs (Tier 2)	\$15 copay (1-30 day supply) \$30 copay (31-90 day supply)	\$40 copay (Retail 1- 30 day supply) \$30 copay (Mail Order 31-90 day supply)	Not covered	Not covered	-Retail Flu & Pneumonia Immunizations, HCR Women's Preventive, & HCR Preventive: No Charge -Some medications will require prior authorization, step therapy or may have dispensing limitsOut-of-Pocket max \$2,500 per covered person per year for drugs purchased at North Oaks Prescription Centers. \$8,000 per covered per year for drugs purchased at Express Scripts Pharmacies. Specialty medications are limited to a 30-day supply and must be ordered from North Oaks Prescription
More information about prescription	Non-preferred brand drugs (Tier 3)	\$30 copay (1-30 day supply) \$60 copay (31-90 day supply)	\$60 copay (Retail 1-30 day supply) \$60 copay (Mail Order 31-90 day supply)	Not covered	Not covered	
is available at www.express-scripts.com or 1-800-334-	Specialty drugs (Tier 4)	\$150 copay (1-30 day supply only)	Not applicable	Not covered	Not covered	
8134	Compound Medications	35% coinsurance	45% coinsurance	Not covered	Not covered	

Common	Services You May	What You Will Pay			Limitations, Exceptions,	
Medical Event	Need	Tier 1	Tier 2	Tier 3	Tier 4	& Other Important Information
						Centers at 985-230-3383 or 985-230-7880.
	Facility fee (e.g., ambulatory surgery center)	10% Coinsurance	20% Coinsurance	30% Coinsurance	70% Coinsurance	Preauthorization is required. If you don't get
If you have outpatient surgery	Physician/surgeon fees	10% Coinsurance	20% Coinsurance	30% Coinsurance	70% Coinsurance	preauthorization, benefits could be reduced by 50% of the total cost of the
	MOHS surgery	10% Coinsurance	10% Coinsurance after Tier 1 ded.	10% Coinsurance after Tier 1 ded.	70% Coinsurance	service.
If you need	Emergency room care	\$150 Copay per visit; 10% Coinsurance	\$150 Copay per visit; 10% Coinsurance	\$150 Copay per visit; 10% Coinsurance	\$150 Copay per visit; 10% Coinsurance	Tier 1 deductible applies to Tiers 2, 3 & 4 benefits; Copay may be waived if admitted
immediate medical attention	Emergency medical transportation	10% Coinsurance	10% Coinsurance	10% Coinsurance	10% Coinsurance	Tier 1 deductible applies to Tiers 2, 3 & 4 benefits
	Urgent care	\$15 Copay per visit; Deductible Waived	10% Coinsurance	30% Coinsurance	70% Coinsurance	None
If you have a	Facility fee (e.g., hospital room)	\$200 Copay per admission; 10% Coinsurance	\$200 Copay per admission; 10% Coinsurance	\$200 Copay per day for 1st 3 days; 30% Coinsurance	\$200 Copay per day for 1st 3 days; 70% Coinsurance	Preauthorization is required. If you don't get preauthorization, benefits
hospital stay	Physician/surgeon fee	10% Coinsurance	20% Coinsurance	30% Coinsurance	70% Coinsurance	could be reduced by 50% of the total cost of the service.
If you have mental health, behavioral	Outpatient services	\$10 Copay per visit; Deductible Waived office visits & other	\$25 Copay per visit Deductible Waived;	\$40 Copay per visit; Deductible Waived;	70% Coinsurance	Tier 1 deductible applies to Tier 3 benefits for Partial hospitalization;

Common	Common Services You May		What You Will Pay				
Medical Event	Need	Tier 1	Tier 2	Tier 3	Tier 4	& Other Important Information	
health, or substance abuse services		outpatient services; Not covered Partial hospitalization	office visits & other outpatient services: Not covered Partial hospitalization	office visits & other outpatient services; 10% Coinsurance Partial hospitalization		Preauthorization is required for Partial hospitalization. If you don't get preauthorization, benefits could be reduced by 50% of the total cost of the service.	
	Inpatient services	\$200 Copay per admission; 10% Coinsurance	\$200 Copay per admission; 10% Coinsurance	\$200 Copay per admission; 10% Coinsurance	\$200 Copay per day for 1st 3 days; 70% Coinsurance	Tier 1 deductible applies to Tiers 2 & 3 benefits; Preauthorization is required. If you don't get preauthorization, benefits could be reduced by 50% of the total cost of the service.	
	Office visits	No charge; Deductible Waived	No charge; Deductible Waived	No charge; Deductible Waived	70% Coinsurance	Cost sharing does not apply to certain preventive services. Depending on the type of services,	
If you are pregnant	Childbirth/delivery professional services	10% Coinsurance	20% Coinsurance	30% Coinsurance	70% Coinsurance	deductible, copayment or coinsurance may apply. Maternity care may	
	Childbirth/delivery facility services	\$200 Copay per admission; 10% Coinsurance	\$200 Copay per admission; 10% Coinsurance	\$200 Copay per day for 1st 3 days; 30% Coinsurance	\$200 Copay per day for 1st 3 days; 70% Coinsurance	include tests and services described elsewhere in the SBC (i.e. ultrasound). Preauthorization required.	
If you need help recovering or have other special health needs	Home health care	10% Coinsurance after Tier 1 ded.	10% Coinsurance after Tier 1 ded.	10% Coinsurance after Tier 1 ded.	70% Coinsurance	Tier 1 deductible applies Tier 2 and Tier 3 benefits; 60 Maximum visits per calendar year; Preauthorization is required. If you don't get preauthorization, benefits could be reduced by 50% of the total cost of the service.	

Common	Services You May	Services You May What You Will Pay				Limitations, Exceptions,
Medical Event	Need	Tier 1	Tier 2	Tier 3	Tier 4	& Other Important Information
	Rehabilitation services	10% Coinsurance	10% Coinsurance	30% Coinsurance	70% Coinsurance	None
	Habilitation services	10% Coinsurance	10% Coinsurance	30% Coinsurance	70% Coinsurance	None
	Skilled nursing care	\$200 Copay per admission; 10% Coinsurance after Tier 1 ded	\$200 Copay per admission; 10% Coinsurance after Tier 1 ded	\$200 Copay per admission; 10% Coinsurance after Tier 1 ded.	\$200 Copay per day for 1st 3 days; 70% Coinsurance	Tier 1 deductible applies to Tier 2 and Tier 3 benefits; 60 Maximum days per calendar year; Preauthorization is required. If you don't get preauthorization, benefits could be reduced by 50% of the total cost of the service.
	Durable medical equipment	10% Coinsurance	10% Coinsurance after Tier 1 ded.	10% Coinsurance after Tier 1 ded.	70% Coinsurance	Tier 1 deductible applies to Tier 2 and Tier 3 benefits; Preauthorization is required for DME in excess of \$500 for rentals or \$1,500 for purchases. If you don't get preauthorization, benefits could be reduced by 50% per occurrence.
	Hospice service	\$200 Copay per admission; 10% Coinsurance	\$200 Copay per admission; 20% Coinsurance	\$200 Copay per day for 1st 3 days; 30% Coinsurance	\$200 Copay per day for 1st 3 days; 70% Coinsurance	Copay may be waived if admitted from an inpatient facility
lf	Children's eye exam	Not covered	Not covered	Not covered	Not covered	None
If your child needs dental	Children's glasses	Not covered	Not covered	Not covered	Not covered	None
or eye care	Children's dental check-up	Not covered	Not covered	Not covered	Not covered	None

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) - Acupuncture - Cosmetic surgery - Dental care (Adult) - Non-emergency care when traveling outside the U.S. - Private-duty nursing - Weight loss programs Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.) - Bariatric surgery (Tiers 1, 2 & 3 only) - Chiropractic care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is U.S. Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. Additionally, a consumer assistance program may help you file your <u>appeal</u>. A list of states with Consumer Assistance Programs is available at <u>www.HealthCare.gov</u> and http://cciio.cms.gov/programs/consumer/capgrants/index.html.

Does this plan Provide Minimum Essential Coverage? YES

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan Meet the Minimum Value Standard? YES

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$250
■ Specialist copayment	\$20
■ Hospital (facility) copayment	\$200
■ Other coinsurance	10%

This EXAMPLE event includes services like:

Specialist office visits (pre-natal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

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\$12,700
\$250
\$200
\$900
\$70
\$1,420

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$250
■ Specialist copayment	\$20
■ Hospital (facility) copayment	\$200
■ Other coinsurance	10%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

¢40.700

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600				
In this example, Joe would pay:					
Cost Sharing					
Deductibles*	\$200				
Copayments	\$80				
Coinsurance	\$0				
What isn't covered					
Limits or exclusions	\$4,300				
The total Joe would pay is	\$4,580				

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$250
■ Specialist copayment	\$20
■ Hospital (facility) copayment	\$200
■ Other coinsurance	10%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic tests (x-ray)

Total Example Cost

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

In this example. Mis would now				
In this example, Mia would pay: Cost Sharing				
Deductibles*	\$250			
Copayments	\$200			
Coinsurance	\$800			
What isn't covered				
Limits or exclusions	\$300			
The total Mia would pay is	\$1,550			

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: <u>www.umr.com</u> or call 1-800-207-3172.

*Note: This <u>plan</u> has other <u>deductibles</u> for specific services included in this coverage example. See "Are there other <u>deductibles</u> for specific services?"" row above.

\$2,800