

# employee of the month

Financial Department System Analyst **Pam** has been honored with the North Oaks Health System Employee of the Month Award for February 2008.

Pam is now a three-time recipient of Employee of the Month honors, the first time in 1992 and the second time in 2005. Pam earned an associate's degree in general studies from Southeastern Louisiana University in 2004. She first joined the North Oaks team as a payroll clerk in October 1990 and has worked within the Finance Department as a Managed Care Analyst, Financial Analyst and Staff Accountant. She became the Systems Analyst in December 2006. In 2002 and 2004, she was nominated by her peers as a STAR employee.

"Pam's extensive financial knowledge and dedication to customer service make her a valuable asset to the health system. She continues to exceed the expectations of our patients, employees and physicians by always going the extra mile, no matter the task," states Assistant Vice President of Finance Stephanie Hoover.

She is a native of Hammond, where she currently resides with her husband, Robert. She has twin grandsons and two grown children. She and her husband are members of Wardline Baptist Church in Hammond. She enjoys oil painting, camping and a yearly vacation with her sisters.



**"Although I do not perform hands-on patient care, I strive to be as considerate and helpful as possible to our patients and their family members when the opportunity to assist arises. Being a North Oaks team member means making yourself available to help our patients, their family members, our co-workers and physicians succeed."**

- Pam



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